

# 1999-01 Performance Progress Report

## For Quarter Ending June 2001

Agency 468

### Environmental Hearings Office

#### Mission

The mission of the Environmental Hearings Office is to support the independent boards which compose it. The mission of each board is to hear appeals and to reach a just decision.

**Goal** To provide timely hearing and disposition of appeals.

**Performance Measure** Number of months from appeal to final resolution.

Outcome	Fiscal Year 2000				Fiscal Year 2001			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Estimate	6	6	5 1/2	6	6	6	6	6
Actual	4-2/3	6 1/3	4 1/3	6	6	4-1/3	6	5 1/2
Date Measured	9/30/1999	12/31/1999	3/31/2000	6/30/2000	9/30/2000	12/31/2000	3/31/2001	6/30/2001

**Performance Measure** Number of appeal dispositions by the Pollution Control Hearings Board, the Shorelines Hearings Board, the Forest Practices Appeals Board, and the Hydraulics Appeals Board.

Output	Fiscal Year 2000				Fiscal Year 2001			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Estimate	75	75	78	79	80	80	80	80
Actual	53	65	69	85	67	94	57	66
Date Measured	9/30/1999	12/31/1999	3/31/2000	6/30/2000	9/30/2000	12/31/2000	3/31/2001	6/30/2001

**Performance Measure** Percentage of appeals that settle before hearing.

Output	Fiscal Year 2000				Fiscal Year 2001			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Estimate	80%	80%	88%	80%	80%	80%	80%	80%
Actual	83%	79%	65%	84%	80%	83%	91%	87%
Date Measured	9/30/1999	12/31/1999	3/31/2000	6/30/2000	9/30/2000	12/31/2000	3/31/2001	6/30/2001